

Role: **Application Engineer**

Location : **Sakinaka, Andheri (E)**

Department: **Technical Department**

Report to: **Department Manager**

### **Purpose of Position**

- The purpose of the Application Engineer role is to bridge customer requirements with Companies's technical solutions and provide high-quality support on complex applications.

### **Major Responsibilities**

- Provide professional application-level support, including pre-sales and after sales support and on-site services.
- Support customers, partners, and internal project managers with expert guidance on advanced applications, both before and after sales.
- Ensuring customers and employees have the sufficient knowledge on advanced level to perform their jobs
- Ensure that Service's deliverables are met in product releases
- Securing customer needs are met in relation to on-site services on advanced level
- Contribute with application insights to Product Managers to help ensure the Companies product portfolio meets current and future market demands.

### **Working Tasks**

- Provide advanced technical support/trainings to customers and partners
- Perform Extended Engineering Support according to our concept
- Execute customer projects (design, development, test, FAT, onsite implementation, SAT, project specific documentation etc.)
- Perform Services in-house and onsite (programming, commissioning, troubleshooting, preventive etc.)
- Conduct and participate in internal and external seminars
- Handling of quality cases (HW/SW related issues)
- Test of new/existing products and write technical documentation for them
- Maturing functionality, securing quality and user-friendliness in cooperation with Product Management

### **Qualifications**

- Educational background as **electrical engineer/marine engineer** or similar
- Working experience as **Technical Engineer** for minimum 4 years or substantial experience in the **energy production/protection/automation industry**.

- Fluent in English (speaking and writing)
- Experience with **Codesys and/ or C/ C++** or similar programming languages is considered an advantage

### **Competencies**

- Tech savvy
- Manages ambiguity
- Action oriented
- Being resilient
- Collaborates
- Instils trust

Interested candidates can share their resume [aarya.bhosale@aastralinc.com](mailto:aarya.bhosale@aastralinc.com)